Bay Fair Community Meeting on Security Summary

Date of Meeting: Saturday, December 9, 2006 (10:00 – 11:30 a.m.)

Project Team: Tim Chan, Joe Kott

Other Attendees: BART - Director Bob Franklin (BART), Kenya Wheeler, Lt. Cindy Lee; City of San Leandro - Vice Mayor Surlene Grant, Sally Barros, Hanson Hom, Tim Ricard, Lt. Robert Dekas; Alameda County - Supervisor Alice Lai-Bitker, Sgt. Ken Gemmel & Dep. Paul Liskey; Ofcr. Tyler Hahn/CHP; Justin Hutchison/Target; Len Pexioto/Cinemark

Theatres; and Yolanda Misco/Bayfair Center

Public Attendance: 33 people

Formal Presentation by members of the Law Enforcement Community

Alameda County Sheriff's Department: Sgt. Ken Gemmell & Dep. Paul Liskey
Provided an overview of the Community Oriented Policing Unit (COPS), which deals with
community issues, neighborhood watch programs, targeted crime intervention.
Alameda County Board of Supervisors has approved last week the hiring of 4 additional
Sheriff Technicians to patrol areas around Bayfair, Castro/Valley and Dublin/Pleasanton
BART stations.

San Leandro Police Department: Lt. Robert Dekas

A full time officer has been assigned to patrol Bayfair Center.

BART Police Department: Lt. Cindy Lee

Juvenile loitering is an issue at intermodal transfer facilities, not just at Bayfair, but from San Leandro to Union City. Cameras will be included in any parking structure, this has been an effective security measure at Fruitvale and Hayward. Escort service is provided for patrons to their vehicles in the parking lots. Emergency call boxes and payphone 911 provide direct access to BART PD. Use of undercover units has successfully targeted robbery crimes at Bayfair.

Target Corporation Security

Target Corporation security staff presented a video discussing Target's Store Security and "Safeness" programs, and discussed their nationwide "safe city" program: www.safecity.com which relies on video surveillance to discourage crime. Target is looking to partner with local jurisdictions and police to develop and implement safety and security strategies.

Cinemark Theatres

There are several security officers who patrol the inside and outside of the theater up to the curb. They also work closely with the Bayfair Center and local police. The theater is committed to work to make the venue safe for everyone.

Questions and Answer Period

A resident who moved to the area in 2002 near Colby and Dermody commented that foot traffic to/from BART station seems to be related to criminal activity; 12 a.m. to 4

a.m., and especially 3 a.m. to 4 a.m. are the most critical times for crimes to occur in residential areas. The resident commented on observing crimes during this period. In particular, auto theft and vandalism are major crimes that occur during this time period.

→ (Response): CHP, Alameda County Sheriff's Department request that neighbors report problems to agencies so that they can be aware of the frequency and location of crimes and focus their resources appropriately.

Jurisdictional issues

Neighbors complained about lack of clarity on which agency responds to a crime. Unincorporated areas.

→ Traffic on public roads is policed by the CHP, while private roads and property are under the jurisdiction of the Alameda County Sheriff.

BART cyclone fencing between BART property and homes is easy to cross. Also, one resident commented that criminals have gone into her backyard to. The officers chasing them usually refuse to show their IDs. How is she suppose to know who these people are?

→ When officers are chasing criminals, they don't have the time to flash their IDs, their focus is to catch the criminals.

BART patrons parking on streets, vandalism occurs to cars parked throughout the day. No enforcement of parking restrictions.

- → Sheriff deputy noted that the new parking technicians will be enforcing restrictions.
- → CHP Officer noted that residents can call the CHP Bay Area Dispatch Center in Vallejo directly at (707) 551-4200 and the CHP Castro Valley office at (510) 581-9028.

Traffic & Parking

Current Speed bumps on mall property are not comfortable to drive over.

→ Madison Marquette General Manger noted that the temporary speed bumps will be removed.

More lighting on the BART parking lot and pathways is needed.

The speed of traffic on local streets is an issue in the community; Speed bumps are needed on residential streets

→ John Bates, Alameda County Public Works should be contacted regarding speed bumps in unincorporated areas.

On Colby and Wagner, speeding on local streets occurs between 7:30 and 8:30 a.m. and 2 to 3:00 p.m.

→ Sheriff and CHP officer thanked resident and noted that this area will be looked at for increased enforcement.

BART Station Issues

BART Northeast parking lot lights have been improved.

What is the response time for BART PD

→ BART stations multiple officers between Hayward and Bayfair and Bayfair and San Leandro so there is often overlap and allows for fast response time.

Parking at BART – concern regarding lack of available parking.

Platform escalator should be provided in the down direction for disabled.

Elevator at Bayfair Station is not located in an optimal location.

Wheel squeal of train vehicles is problematic

→ Tim Chan noted that the 1st rail grinder is addressing the problem and the second rail grinder arriving in Summer 2007 will further reducing train noise over time

Maps of area around BART station should be made available in brochures at stations and placed on walls in station areas.

San Lorenzo Community Issues

Problems with neighborhood on-street parking and hit and run accidents on Connolly Street, a narrow street with two many cars (BART commuters) parking on the street.

Dermody and Colby – it was suggested that a fence be constructed between the BART station and homes.

San Leandro – popular target for youth groups.

San Leandro – kids jumping fare gates/ lots of fare evasion.

→ BART PD will look into this problem